



Avaya DEFINITY® Wireless Business System

All the Calling and Productivity Features
of Your Desk Telephone with
the Added Convenience of Mobility



Converged Voice and
Data Networks
Customer Relationship
Management
Unified Communication
Supported by:
Avaya Labs and Services

Communication without boundaries

Imagine a workplace where you have the freedom to be anywhere the demands of your job take you, without ever being out of reach for important calls.

You can have that freedom, with the Avaya **DEFINITY**® Wireless Business System—an exciting technology that brings the many advantages of wireless communications to your business.

DEFINITY Wireless Business System not only reduces the need for overhead paging or pocket “beepers” in areas of your business premises where those tools might be intrusive or inconvenient—it puts an immediately responsive tool in the palm of your hand.

At the same time, the system provides all the important **DEFINITY** business phone features and call management tools that you enjoy back at your desk—for example, helping you screen calls for those that can wait until later, and respond on the spot to the calls that require immediate attention.

Best of all, the **DEFINITY** Wireless Business System delivers this unparalleled mobility with all the quality, reliability, and service support you expect from Avaya.



Be More Productive—and More Profitable—with **DEFINITY** Wireless Business System

The **DEFINITY** Wireless Business System gives you the freedom of movement you need to maximize work productivity. Whether you're meeting with a client down the hall or talking to the shipping manager in another department, you can take advantage of the ability to move about your business while staying in touch. And, the system extends the reach of the Avaya communication server to help provide faster, attentive customer service.

With **DEFINITY** Wireless Business System, you can leave your desk and still be accessible by telephone. And since the **DEFINITY** Wireless Business System is designed for seamless integration with your Avaya communication server, you can get

full feature functionality and control in a portable handset, to maximize your communications investment.

With the **DEFINITY** Pocketphone 9631, you can have calls follow you from office to office, anywhere within your business enterprise. Just picture some of the advantages:

- Healthcare facility staff have the flexibility to stay in touch, respond in real time, and go wherever their critical skills are needed, resulting in better quality of patient care and greater productivity.
- Salespeople out on the floor know they are “reachable” without having to listen for overhead paging or finding a phone to respond to a beeper, providing customers with immediate attention and fast answers to questions.
- As they move between departments, managers are never more than a phone call away for making important decisions in real time, and maintaining operating efficiencies.

And with digital signal transmission of 32 Kbps, **DEFINITY** Wireless Business System provides exceptional voice quality—so good, your callers won't even know you're on the go.



DWBS Model 9631

- Three call appearances
- Conduct conference call for up to six people at once
- Access optional voice mail feature
- Extended battery operation, up to 12 hours talk time or 120 hours standby on single charge
- “Lock out” unapproved users with advanced call security



Putting communications power in your hand

The easy-to-use **DEFINITY** Pocketphone 9631 is small enough to be portable yet powerful enough to let you have access to all the business features of your desk phone.

For example, the easy-to-read three-line by 16 character display gives you important information from the **DEFINITY** system, such as the calling-party's name (for screening), plus a display of any number you dial. And, for faster dialing of frequently called numbers, you can use Repertory (speed) dialing.

The **DEFINITY** Pocketphone 9631 also delivers features to help you conduct business with maximum efficiency, including conference, drop, redial, hold, and transfer. With three call appearances, you can receive or make a second call when you're already on the phone, or conduct a conference call for up to six people at once. You can also use the pocketphone to access optional features such as voice mail.

The **DEFINITY** Pocketphone 9631 provides extended battery operation, for up to 12 hours of talk time or 120 hours of standby on a single charge. And, when you do recharge the battery, your pocket-phone will be up to full capacity in less than 2 hours. A hot-swappable spare battery is also available.

Secure enough for your most confidential business

The **DEFINITY** Pocketphone 9631 also allows you to feel secure about your wireless business calls. For example, the access authentication feature provides advanced call security that "locks out" unapproved users. You'll also enjoy other built-in security capabilities of your **DEFINITY** ECS.

A compact system that delivers the range you need

In addition to the pocketphone, **DEFINITY** Wireless Business System consists of Mobility Manager software, a Radio Controller, and a Wireless Fixed Base. Together, a single system can accommodate up to 1,500 wireless users and up to twelve million square feet of coverage.

The Mobility Manager software and a Radio Controller port card provide the integration of the Wireless Fixed Base into Avaya communication server, for optimum call processing, switching, and feature interfacing. The Fixed Base controls your in-building wireless channels, selecting the clearest frequency to send signals to your pocketphone as you move around your premises. Cell antenna units are used to economically extend the coverage area.

Wireless Fixed Bases and antennas are strategically placed throughout your facility to provide the best coverage. A Fixed Base can be as far as 5,000 feet away from the Avaya communication server, and outdoor antennas can extend your reach to provide coverage in your parking areas or between buildings. In addition, an unlimited number of **DEFINITY** Wireless Business Systems can be administered to allow a user to move among the different system locations and use the same handset.



Easy maintenance and administration

Because **DEFINITY** Wireless Business System is completely integrated with the **DEFINITY** system, your wireless system will benefit from the same remote diagnostic, administration, and maintenance capabilities you get with your Avaya communication server. That means Avaya is always at work off-site to detect and correct any problems before they affect your system.

The **DEFINITY** Wireless Business System also has several built-in maintenance features to help keep the system in top operating condition. You can also add an optional remote maintenance plan, which provides regular “check-ups,” and regular remote firmware updates as they become available. Even the 9631 pocket-phone has several self-tests and measurements to help keep your communications working and your productivity up.

And as the administrator of your **DEFINITY** Wireless Business System, you’re in complete control—via standard **DEFINITY** system management reports based on information provided by the wireless system software.

For more information, contact your Avaya representative.



Additional features of the Wireless Fixed Base:

- Out-of-band signaling
- PWT-based architecture—the evolving U.S. wireless standard
- Time Division Multiple Access (TDMA)
- Operates in the isochronous (1,920–1,930 MHz) part of emerging technology band (Unlicensed PCS)
- Radio capacity of 12 channels (calls) per band and eight bands of 1.25 MHz without frequency reuse

